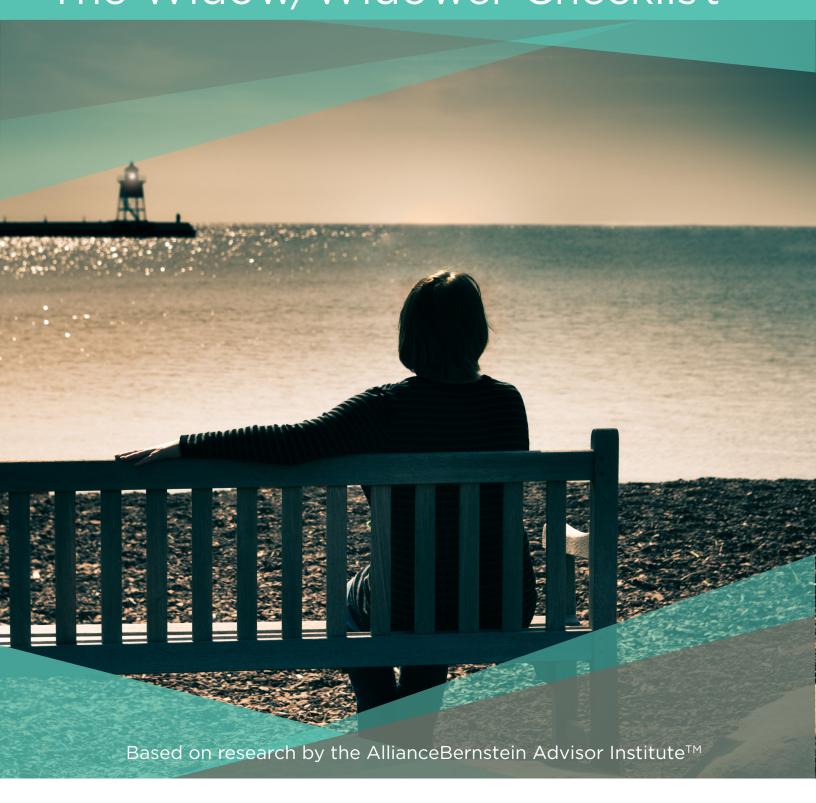
Standard of Care The Widow/Widower Checklist



Compliments of Mark Fricks, RFC*, ChFEBCSM, National Social Security Advisor Certificate Holder



STANDARD OF CARE

MARK FRICKS

RFC°, ChFEBCSM, National Social Security Advisor Certificate Holder

CO-FOUNDER

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As Co-Founder and Investment Advisor Representative of MasterPlan Retirement Consultants, Mark prides himself on providing clients the tools to help with planning and execution of retirement strategies. With over 25 years in the Financial Services field, Mark concentrates on helping clients strategically navigate their retirement income, while taking steps to help consider possible future risks and that lifetime income strategies have been reviewed and implemented where appropriate.

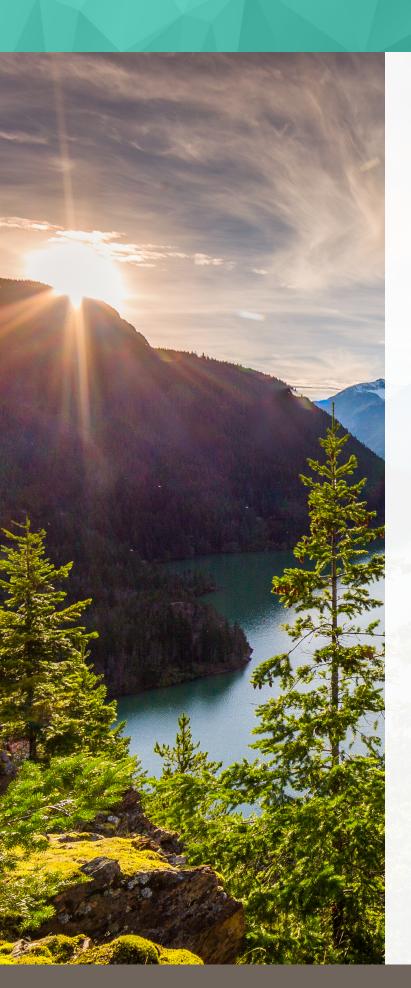
As an author, speaker and radio host, Mark finds himself on a constant quest to ensure his clients understand how their money is working for them and how planning can help them reach their retirement goals. His clients are at the center of the planning process and Mark and his team strive to serve them with integrity and unparalleled service.

Ethical in his practices and honest in his relationships, Mark focuses on continuously educating himself and his staff on financial-related issues.

Mark has a deep understanding of federal benefits and is able to offer guidance to help federal employees with their retirement decisions.

Mark is happy to perform a no-cost analysis that provides an accurate snapshot of someone's current and future benefits. He is knowledgeable and can answer their pre- and post-retirement questions, always explaining the various options available that could improve their income.

Mark has 3 adult children, 4 grandsons and 2 granddaughters. He is an ordained elder and is involved in international mission work.



WHAT IS STANDARD OF CARE?

Our Standard of Care is based on research and experience across the industry rather than the personal opinion of a single financial professional. We have defined our own Standard of Care for clients and strive to provide them the highest level of holistic care possible.

We believe our clients trust us with their financial futures, as well as that of their children and grandchildren. We do so much more than just invest your money. We use a Standard of Care as a guide to navigate clients through the different stages of their financial lives. From accumulation and protection of assets to retirement income and legacy building, we build a plan specifically to each individual situation.

STANDARD OF CARE

THE WIDOW/WIDOWER CHECKLIST

Work with funeral home on obituary, services and specific arrangements

Notify the deceased's employer (if applicable) and request information on:

- Unpaid vacation
- Unpaid salary
- Unpaid sick leave
- Health savings account (HSA) balance
- Unpaid bonuses and/or commissions
- Deferred compensation plans
- Life insurance benefits
- Stock options
- How to continue health insurance benefits

Notify child's or children's school(s) (if applicable)





Consult your employer (if applicable) about bereavement benefits

Obtain at least 12 copies of the death certificate

Notify CPA, FA, attorney and executor of the will

Contact Department of Motor Vehicles to cancel your spouse's driver's license

Contact Social Security and Medicare about benefits (your adviser may be able to help with this)

Documentation (create a single file/loca tion for all documents)

- Will and trust(s)
- Business ownership/contracts succession plans
- · Birth certificate
- Marriage license
- Most recent Social Security benefits statement
- All life insurance policies, including personal and employee benefits and beneficiary designations
- Annuity contracts (may be multiple providers)
- Bank account numbers, balances and passwords (savings, checking and CDs; may be multiple banks)
- Investment account numbers, balances and passwords (may be multiple providers)
- Pension and 401(k) account numbers, balances and passwords (may be multiple providers)
- Credit card account numbers, balances and passwords (may be multiple providers)
- Loan account numbers, balances and passwords (may be multiple providers)
- Mortgage account numbers, balances and passwords (may be multiple providers)



- Deeds and titles of ownership
- Vehicle ownership
- Health insurance/Medicare
- Employer pension and benefits (contact employer)
- Homeowners' or renters' insurance
- Three to five years of income tax returns (federal, state and local)
- Safe deposit box number(s) and keys
- Business interests/ownership/projects of value
- Social media accounts and passwords

Credit reports from TransUnion, Equifax and Experian

Provide your name, your address, your relationship to the deceased, your signature, and your spouse's date of death and date and place of birth. You will also need your spouse's Social Security number and residence for the past five years, the death certificate, and your marriage license. Request that a credit report be mailed to you and that a notation be made on each file reading, "Deceased—do not issue credit."

TransUnion
Transunion.com
800.916.8800

Equifax
Equifax.com
866.349.5191

Experian Experian.com 888.397.3742



Next Steps

- Make a list of recurring monthly bills, and arrange for those bills to be paid for the next three months or longer (this task can be given to a trusted advisor or friend; this may be a temporary solution)
- If there is a business ownership interest, contact attorney to begin conversations about succession/continuity planning (do not proceed with negotiations without advice of counsel)
- Access safe deposit box(es) and retrieve contents for review and inventory
- Review any planned travel and cancel arrangements; contact travel insurance provider
- If your spouse was a beneficiary or executor or had power of attorney, update those documents
- Review current insurance and ensure continuity of coverage; contact provider to update or cancel policies that no longer apply
- Health insurance
- Life insurance (protection on self; update beneficiaries)
- Disability insurance
- Homeowners' insurance
- Vehicle insurance
- Umbrella liability insurance
- Contact the Department of Veterans Affairs about benefits (if applicable)

- Contact insurance providers and make claims (death certificate needed)
- Contact banks and investment accounts and transfer ownership (death certificate needed); open a new checking account in your name alone and transfer some assets from joint accounts; maintain joint account for six months in case checks are paid to the deceased
- Cancel credit cards in your spouse's name and have cards with both names reissued in your name
- Apply to Social Security for any applicable benefits
- Contact the Data & Marketing Association and cancel all recurring subscriptions for the deceased
- Send notification of the death to any other groups or associations of which your spouse was a member
- Contact lawyer to update will and trust document(s), living will, and advance medical directive
- Have CPA file estate tax with the IRS; federal and state taxes will be owed for the year in which your spouse died
- Have FA or CPA withdraw any minimum distributions from IRA (if applicable)

Contact financial adviser to be consistent and update financial plan and investment portfolio

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IMPORTANCE OF CHECKLISTS

We realize the importance of providing a thorough and complete financial plan and that is why we feel that utilizing a checklist is imperative with each and every client. We do this so every potential strategy available isn't neglected. We consider many opportunities at all walks of life including age, wealth and life events and institutionalize the execution of the ideal vision for each client through the use of checklists. This checklist provides triggers for us to engage with you on new issues and helps you understand why a new strategy is being discussed. We want you to understand the motivations behind our recommendations.

Advisory services offered through MasterPlan Retirement Consultants, Inc., a Registered Investment Advisor in the state of Georgia. Insurance, tax and commodities services offered through Fricks and Associates, Inc. dba MasterPlan Retirement Consultants. The aforementioned are affiliated companies. This booklet is not intended to give tax or legal advice.

This material has been prepared for informational and educational purposes only. It is not intended to provide, and should not be relied upon for, accounting, legal, tax or investment advice. Please consult with a professional specializing in these areas regarding the applicability of this information to your situation.

As required by the IRS, you are advised that any discussion of tax issues in this material is not intended or written to be used, and cannot be used, (a) to avoid penalties imposed under the Internal Revenue Code or (b) to promote, market or recommend to another party any transaction or matter addressed herein.

Determining when (or if) you should convert to a Roth IRA is an individual decision based on factors such as your financial situation, age, tax bracket, current assets and alternate sources of retirement income. Your unique circumstances help determine what's right for you.

Respond and learn how life insurance and annuities can be used in various planning strategies for retirement. Licensed Insurance Professional. This information has been provided by a Licensed Insurance Professional and does not necessarily represent the views of the presenting insurance professional. The statements and opinions expressed are those of the author and are subject to change at any time. This material has been prepared for informational and educational purposes only. It is not intended to provide, and should not be relied upon for, accounting, legal, tax or investment advice. All information is believed to be from reliable sources; however, presenting insurance professional makes no representation as to its completeness or accuracy.

A CPA or tax planning specialist should be consulted before implementing any tax reduction or planning strategy. ARE-6951 | 19796 - 2020/2/13

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